

The Venue FAQs

When does Guest Sign In Close?

Guest sign in closes at 11pm. You must be at the front of the queue by 11pm in order to be signed in. We have a limit on the amount of guests we allow into The Venue, so they are not always guaranteed entry. Early queuing is advised, particularly at the weekend. Guests can only be signed in by a current Kent Student; we only allow one sign in per Kent Student.

What time does the guest list queue close?

Wednesday – 11pm

Friday – 11.30pm

Saturday – 11.30pm

What time does The Venue close?

The Venue closes at the following times:

Wednesday – 2.30am

Friday – 3am

Saturday – 3am

What time is last entry?

We stop letting people in at 1am.

I have lost my cloakroom ticket/left an item in the cloakroom – when can I come and collect it?

Lost property is available within the hour before we open on a Wednesday, Friday and Saturday night. Opening times vary, so please check our Facebook events to be certain on when we are open each night. We keep lost property for a period of four weeks before it is donated to local charities. All valuables are taken to Campus Watch every Monday.

I have lost my phone/keys/wallet – has it been handed in at The Venue?

We take all valuables that are found or left behind at The Venue over to Campus Watch every Monday. We cannot guarantee that your valuables were handed in; try giving The Venue or Campus Watch a call and they may be able to help.

I have lost my Student ID – Can I still get in?

Unfortunately you will not be able to enter The Venue without your physical student card. We do not accept NUS cards or proof via e-mails. You need to present your physical student ID card upon entry.

My friend from another university wants to come to The Venue tonight – will they get in?

Any students are welcome at The Venue. They just need to present their own physical student ID as well as a form of age verification ID (driving license or passport). We must see your physical student

ID; we do not accept NUS cards, proof via e-mail or any confirmation letters if you have lost or misplaced your ID.

I have a guest visiting me and we would like to come to The Venue – will they get in?

We allow guests to come to The Venue, providing they have age verification ID and are signed in by a University of Kent student. Guest Sign in closes at 11pm – you need to be at the front of the queue by 11pm. We have a limit on the amount of guests we allow into The Venue so they are not always guaranteed entry. Our policy is one guest sign in per University of Kent student and they must know the person who is signing them in. By signing the guest in, the student is taking full responsibility for their guests' actions and behaviour. Only current Kent students are authorised to sign guests in; unfortunately, alumni are not permitted to sign anyone in.

I am an alumni of the University of Kent – what do I need to do to gain entry into The Venue?

Alumni can enter via any of the following ways:

- Presenting your old student ID card **WITH** a valid age verification ID (passport or driving license).
- E-mailing the alumni office at the University stating what night you would like to gain entry.
- Graduation certificate **WITH** a valid age verification ID (passport or driving license).